



BUCKFASTLEIGH TOWN COUNCIL

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Re: Noise Leaflet

The noise leaflet was produced by the Town Council within the remit of the Whitecleave Quarry Working Party (WQWP) which was set up in October 2015. The working party comprises both Town Councillors and local residents who expressed an interest. The decision to produce and distribute the leaflet to all households was agreed unanimously at the Town Council meeting held on 13 January 2016.

The Council has received a number of complaints from local residents about the noise coming from Whitecleave Quarry and we understand that noise has disturbed some people in areas of the parish not usually affected by activities at the quarry.

We are aware that some local residents do not know how to register their complaints about noise or which local government body is responsible for investigating or taking action to address the matter. Some people are also worried about complaining directly to the quarry operator or having their personal details released to a wider audience.

The Council decided to produce this leaflet to provide information to those affected by noise to tell them how they should register their complaints and provide a facility to complain anonymously if required. This information has not previously been made available to residents by Devon County Council, Teignbridge District Council or the quarry operator.

The Council realises that many people do not hear noise from the quarry and are unaware of the impact it can have on others. However, the Council believes that it is important for people who are adversely affected by noise to have the information they need to raise their legitimate complaints and understand how they can expect those complaints to be managed.

The Council has not incurred any cost in producing, printing or distributing the leaflet which was funded and delivered by community volunteers.

Buckfastleigh Town Council